

PIONEER INTERVENTION LIMITED PRIVACY POLICY 2022-23

Pioneer Cadets is owned and operated by Pioneer Intervention Limited. In this Privacy Policy, the terms "us" and "we" mean Pioneer Cadets and Pioneer Intervention, respectively.

This Policy explains how we collect and use information about you and the rights you have over any personal information we hold about you.

By accessing our website and submitting a request for a prospectus, you confirm you have read, understood and agree to how we manage information about you.

If you have any questions regarding this policy, please get in touch with the Data Protection Officer and Company Director of Pioneer Intervention Limited at <u>laurence@pioneerintervention.com</u>

Pioneer Intervention Ltd. is registered with the Information Commission's Office.

INFORMATION THAT WE COLLECT

We collect personal information about you when you contact us through our website to

- Request a prospectus.
- Request a phone call from a member of our team.
- Process your purchase.

We hold and retain contracts of sale when you purchase a Pioneer Cadet Award.

We also collate information from other organisations, such as the Department for Education, to contact you and the staff at your school directly with information about the Pioneer Cadet Awards.

SECURITY

The security of your data is important to us. We protect the personal information submitted during transmission and after receiving it. All payments to Pioneer Intervention should be made securely via BACs upon receipt of an invoice. Pioneer Intervention Ltd. will never request payment details from vou.

DISCLOSING YOUR INFORMATION

We will never disclose your information to anyone outside of Pioneer Intervention Ltd. except where we have your consent to do so or are required by law or where other companies that provide services for us, such as delivery companies, need names and addresses to process your order.

YOUR RIGHTS

You have a right to access, rectification, restriction and erasure. Please get in touch with us if you wish to exercise these rights.

CHANGES TO OUR POLICY

We may, from time to time, make changes to our policy to update it and comply with future legislation.

This Policy was last reviewed on the 19.12.22 *Date of the following review* – 19.12.23